

CA Unified Infrastructure Management



At a Glance

CA Unified Infrastructure Management (CA UIM, formerly CA Nimsoft Monitor) equips enterprise IT organizations and service providers with capabilities to dramatically improve service quality and reduce the costs of IT service delivery. The solution features a single, unified architecture that supports both traditional data centers, virtualization and cloud environments.

CA Unified Infrastructure Management enables you to proactively monitor the quality of service delivered by your virtual, physical and cloud IT infrastructure. It monitors applications, servers, networks, databases, and end user experience. IT professionals and business users gain end-to-end visibility into their IT services using our customizable portals, dashboards, and reports.

Key Benefits/Results

- **Unified visibility** – Single, unified platform that allows you to monitor and control your entire IT environment, both inside and outside the data center.
- **Ease-of-use** – Our “plug and play” probe architecture allows for on-demand delivery of monitoring services.
- **Speed time-to-value** – Customers can install CA Unified Infrastructure Management and deploy monitoring to more than 100 servers in less than three minutes.
- **Reduce cost and complexity** – Eliminates the cost and complexity of maintaining multiple platforms.

Key Features

- **Highly scalable** – Can go from 100 to more than 100,000 devices that eliminates the worry of outgrowing your monitoring solution.
- **Customizable Dashboards** – Configure service delivery information based on roles within the organization.
- **Business metric monitoring** – Enables aggregation of monitoring data from disparate sources to provide current views of critical business services that impact customer experience.
- **Unified trending and root-cause analysis** – Quickly identifies and corrects problems across your entire IT infrastructure before they become performance issues.
- **Multi-tenant** – Multi-tenant architecture allows you to efficiently scale and personalize service offerings for one or many clients.

Business Challenges

We live in an application economy that is run by software and driven by connected applications that operate on a number of different devices, platforms, or systems. To survive and thrive in an application economy, businesses need to develop and deploy software with precision and speed. This requires a solution to monitor and manage the infrastructure and systems. But most IT monitoring environments are siloed and inefficient. IT teams use disparate point products to monitor specific technologies, each with separate interfaces, databases, infrastructures, and administrators.

The ongoing management of each tool is too time-consuming, risky, expensive, and complex. It leads to constant chaos, fire drills, and lost time spent chasing answers and pointing fingers. Your job is hard enough without adding countless hours on conference calls and in triage meetings trying to figure out what went wrong and how to fix it, while your customers' experience suffers. Staying ahead of any potential infrastructure issue and ensuring optimal performance and data availability is critical to success.

Solution Overview

CA Unified Infrastructure Management stops the constant fire fighting and finger pointing and increases operational efficiency with agility, power, and simplicity enabling you to spend less time supporting your management tools and more time delivering a quality customer experience. It has a single, unified architecture that monitors your entire IT environment giving you end-to-end visibility and enabling you to be proactive in managing your virtual, physical and cloud IT infrastructure.

- **Unified platform with comprehensive coverage.** CA UIM is designed as a platform to provide scalable, resilient and reliable IT monitoring across all your critical IT resources. It provides support for more than 140 technologies across your data center and the cloud.
- **Unified trending and root cause analysis.** The inherent understanding of the relationship between your infrastructure and services helps you identify and correct problems across your entire IT infrastructure before they become service degradations or outages. The CA UIM unified platform maintains and observes a current list of all resources in your environment enabling you to find the root cause of service interruptions.
- **Power and simplicity.** CA UIM offers the ease-of-use and simplicity associated with point solutions, featuring a unique powerful architecture with a lightweight footprint. At the same time, the solution delivers enterprise scalability and multi-tenancy that power some of the largest and complex infrastructures across the globe.

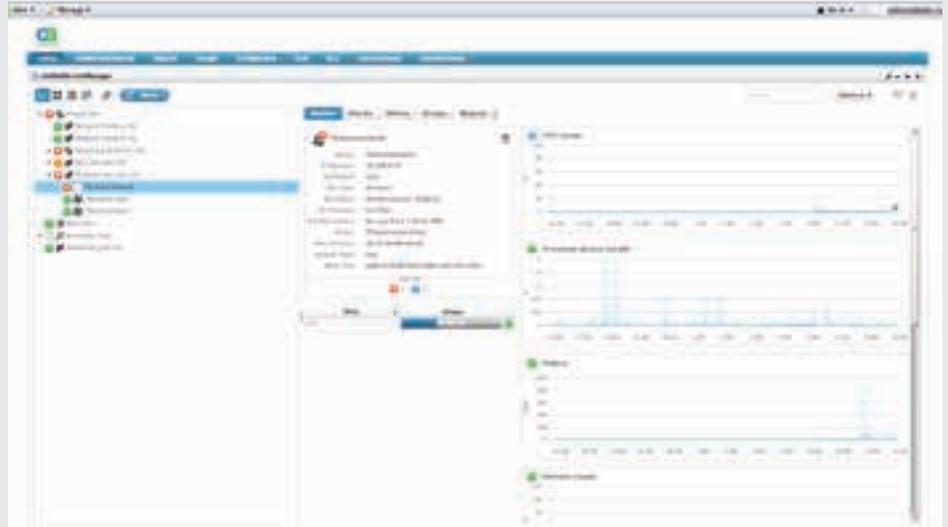
Critical Differentiators

CA Unified Infrastructure Management uses a message bus architecture to deliver a single, easy-to-use unified platform that enables users to manage and control the entire IT Infrastructure versus using numerous and unrelated point solutions. Using a message bus architecture

- Offers extensibility so adding or removing applications do not affect existing applications
- Delivers flexibility to change configuration or parameters that control routing
- Enables scalability by handling multiple requests to applications at the same time
- Drives application simplicity since each application needs to support only a single connection to the message bus instead of multiple connections to other applications.

CA Unified Infrastructure Management equips enterprise IT organizations and service providers with capabilities to dramatically improve service quality and reduce the costs of IT service delivery. The solution features a single, unified

Dynamic thresholds provide you with advanced flexibility to further define how and when to alert on performance metric values.



architecture that supports both traditional data centers and newer virtualization, and cloud environments.

CA Unified Infrastructure Management delivers distinct ease of use and sophistication. It has a streamlined and efficient architecture that is robust, comprehensive, and adaptable. CA UIM enables you to proactively monitor the

quality of service delivered by your virtual, physical and cloud IT infrastructure. It monitors applications, servers, networks, databases, and end user experience. IT professionals and business users gain end-to-end visibility into their IT services using our customizable portals, dashboards, and reports.

For more information, please visit ca.com/uim

CA Technologies (NASDAQ: CA) creates software that fuels transformation for companies and enables them to seize the opportunities of the application economy. Software is at the heart of every business, in every industry. From planning to development to management and security, CA is working with companies worldwide to change the way we live, transact and communicate – across mobile, private and public cloud, distributed and mainframe environments. Learn more at ca.com.